

Crater Lake RV Park

Cancellation & Refund Policies

SCOPE:

The following declaration covers Cancellation & Refund Policies dealing with 1) Guest Reservations (*Pre Check-in*), 2) Guest Registration (*Post Check-in*), 3) Guest Product and Service purchases, and 4) Because Group reservations can have such an impact upon us, depending upon their size, cancellation and refund policies are negotiated separate from this, but in no case are such policies less than those stated here.

GUEST RESERVATIONS: (*Pre Check-in*)

A Guest Cancellation must be submitted to the Park in writing, either by US Mail, Internet Email, or Telephone Fax with Return Receipt confirmation. The date and time of said notification shall be the date and time of said Return Receipt Confirmation.

For a Guest to qualify for a no charges against a submitted Credit Card Reservation Guarantee or a refund of any Prepaid Guaranteed Reservations, the Guest's Notice of Cancellation must be received seventy two (72) hours prior to the check in date of said reservation. Of the total reserved nights, full charges will be made for any night in which a full 72 hour notice of cancellation has not been received.

Full refunds will be made to the Guest for any periods beyond the required 72 hour notification period, less a Cancellation Management Fee of twenty five dollars (\$25). Notwithstanding the above, no charges to the Guest shall exceed the full guaranteed reservation *amount*.

GUEST REGISTRATION: (*Post Check-in*)

Once a Guest has Registered (checked in), has inspected and taken possession of an RV Site and the Guest wishes to check out early, cancelling the remainder of reserved time and receive a refund for said unused time, the Guest must provide written notification and request seventy two (72) hours prior to said early check out to any authorized Park member.

Full charges without refund will be made for any twenty four (24) hour daily periods prior to the required 72 hour notification date, plus a Cancellation management fee of twenty five dollars (\$25). Notwithstanding the above, no charges to the Guest shall exceed the full guaranteed reservation amount.

GUEST PRODUCT AND SERVICE PURCHASES:

All purchases of Park Products and/or Services are final. Notwithstanding the foregoing, the Park, at its option may elect to accept the return of any products for full refund which are returned unused and if packaged, unwrapped or unbundled.

NOTWITHSTANDING ANY OF THE ABOVE:

The Park may elect in special circumstances to waive any or all notifications of cancellations without said special election unilaterally changing or modifying these policies.